



7 Signs It's Time to Change Your HOA Management Company

A Practical Guide for HOA Boards Evaluating Their Management Part



Serving Tarrant, Wise, Denton, and Parker counties since 2012

Introduction

Many HOA boards tolerate ongoing frustrations longer than they should—often because changing management feels complex or disruptive. The right management partner should simplify operations, improve communication, and provide clarity—not create additional challenges. This guide outlines the **7 most common signs** it may be time to reevaluate your current HOA management company.

1. Slow / Inconsistent Communication

Delayed responses or lack of follow-through can create frustration and slow decision-making.

2. Unclear / Delayed Financial Reporting

Financials should be timely, accurate, and easy to understand.

3. Issues Take Too Long to Resolve

Requests and concerns should be handled efficiently—not linger.

4. Poor Vendor Coordination

Vendors should be accountable, timely, and cost-effective.

5. Lack of Proactive Guidance

Boards should receive insight—not just reactive support.

6. Board Members Feel Overwhelmed

Management should reduce workload, not add to it.

7. Increasing Homeowner Complaints

Rising dissatisfaction often signals deeper issues.

What to Do Next

If any of these signs sound familiar, it may be time to explore alternatives. The right HOA management partner should provide responsive communication, clear reporting, and consistent follow-through. Choice Communities is built around delivering exactly that.

Let's Talk

If your community is experiencing these challenges, we'd welcome the opportunity to connect.